

**Time to Complete Processing an Application or Review at the Eligibility Clearinghouse
2006**

	Average Jan - Jun 2006	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Average Jul-Dec 2006
Applications and Reviews Received	9,217	8675	11,281	9,515	9,833	8,581	7,525	9,235
Applications and Reviews Processed	9,006	7289	8,920	6,743	8,115	7,887	7,610	7,761
Average number of days to process from initial receipt until completion:	10.3	17.4	19.9	29.4	34.1	41.2	49.3	31.9

Citizenship
Documentation
Implemented

**Time to Complete Processing an Application or Review
2007**

	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Average 2007
Applications and Reviews Received	10,120	9,371	10,124	9,796	9,617	9,166	9,685	9,647	8,219	10,028	8,561	7,832	9,347
Applications and Reviews Processed	8,106	9,351	11,195	10,990	11,295	10,154	9,647	11,910	10,227	10,652	8,877	10,029	10,203
Average number of days to process from initial receipt until completion:	58.9	47.2	38.6	48.6	52.8	44.2	48.7	41.5	30.7	25.2	25.8	22.2	40.3

Started overtime-
State staff

Added staff with
legislative funding

15,000 unprocessed
apps and reviews on
hand

3,800 unprocessed
apps and reviews.

**Time to Complete Processing an Application or Review at the Eligibility Clearinghouse
2008-2009**

	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Average 2008	Jan-09	Feb-09	Mar-09	Average 2009
Applications and Reviews Received	9,860	9,156	9,938	11,174	10,587	10,751	10,560	8,440	10,354	10,123	11,433	10,506	11,791	11,243
Applications and Reviews Processed	10,068	9,859	10,219	10,877	9,637	9,851	12,087	8,415	9,939	9,967	9,403	9,144	10,433	9,660
Average number of days to process from initial receipt until completion:	25.5	26.3	23.4	22.2	23.6	28.0	24.5	19.7	20.6	23.3	22.5	23.5	30.2	25.4

Stopped overtime to
meet budget reductions

6,200 unprocessed
apps and reviews on
hand

11,150 unprocessed
apps and reviews on
hand